

There are manufacture warranties on your appliances and HVAC Units. During your walk thru and at closing, you were left booklets and given information on how to register the warranties through the manufactures for those items.

Appliances

There is a 30-day replacement warranty on the stove, dishwasher, and microwave. After the 30-day period, there is an 11-month additional warranty through the appliance carrier. Capshaw Warranty Department does not handle any claims associated during the 11-month period.

Frigidaire Customer Service – 1-800-374-4432

Builder Specialties – 770-255-1400

HVAC

Warranty must be registered by the first 90 days from closing date to receive the 10-year warranty from the manufacture.

Dealer Information: Gregg Cowan Heating & Air
325 Old Oxford Rd, Covington, GA 30014
[\(770\) 787-6952](tel:7707876952)

You were given the model and serial numbers for your inside unit (in attic) and exterior unit at closing. Please make sure that you register both units through the manufacture carrier for extended warranty purposes. If you are experiencing heating or air-conditioning issues, please make sure that you contact capshawwarranty@2-10.com during your **1-year workmanship**. We will contact the vendor for repair.

Change Your Air Filters - It is imperative that you change your air filter every Registration for Manufacture Warranties & HVAC Homeowner Responsibilities 30 days as requested by the HVAC dealer. Failing to do so can result in HVAC failure.

AC Drain Lines - In addition to cooling your home, an air conditioner removes moisture from the air to lower the humidity level inside your house. This excess condensed water is removed from the AC unit through a small drainpipe and deposited outside on the ground.

Over time algae, mold, and mildew can build up inside the condensation drain line and form a clog, causing water to back up and overflow inside the air conditioner unit. To prevent this from happening, pour a cup of bleach in the access opening in the drain line near the AC unit to kill any algae, mold, or mildew that has formed in the pipe.

Thank You,

Jenny Taylor
Warranty Manager