

Capshaw Development Warranty Department is open Monday through Friday from 8:00am – 5:00pm. Please make sure all warranty claims and request are submitted to the homeowner 2-10 portal at <https://secure.2-10.com/Homeowner/>. Requests can also be emailed to 2-10 Frontline Services at [capshawwarranty@2-10.com](mailto:capshawwarranty@2-10.com) or Capshaw Development Warranty Department at [capshawwarranty@gmail.com](mailto:capshawwarranty@gmail.com). It is imperative that you have up to date contact information (telephone number and email address) to process any warranty claims.

***If you experience an emergency situation after business hours, during holidays or on the weekend, please notify the following vendors:***

**Heating & Air Conditioner: Gregg Cowan Heating & Air 770-787-6952**

**Electrical** - Capshaw Development has 2 electric providers. Please make sure you choose the correct vendor for your community. Willco Electric installs all electrical with the exception of the communities listed with Sommerer Electric below.

**Willco Electric** - 678-852-6690 (Kevin Bruce)

**Sommerer Electric** - 678-413-9719 (Aspen Brook, Collins Way, Elliott Grove, Grant Manor, Ivy Creek, Laurel Park & Sandy Ridge Communities Only)

Plumbing: **Darell Young Plumbing** - 678-625-7270 Regular business hours

404-309-2178 After hours, Emergency Only

You will most likely be promoted to leave a voicemail message. Please make sure that you leave a detailed message stating your emergency, address, community, and a valid contact number where you can be reached. If you have not been contacted within 2 hours, please email [capshawwarranty@gmail.com](mailto:capshawwarranty@gmail.com).

Thank you,

Capshaw Development Warranty Department